

Escalation Matrix:

Details of	Contact Person	Address	Contact No.	Email Id	Working hours
Customer care	Praveen Gupta	A-301, Hetal Arch, S.V. Road, Opposite Natraj Market, Malad (W), Mumbai - 400 064	022-68948533	accounts@comfortsecurities.co.in	The working hours are from 10:00 AM to 7:00 PM, Monday to Saturday, with the 4th Saturday off
Head of Customer care	Gopal Madavi	A-301, Hetal Arch, S.V. Road, Opposite Natraj Market, Malad (W), Mumbai - 400 064	022-68948581	dp@comfortsecurities.co.in	The working hours are from 10:00 AM to 7:00 PM, Monday to Saturday, with the 4th Saturday off
Compliance Officer	Navin Thakur	A-301, Hetal Arch, S.V. Road, Opposite Natraj Market, Malad (W), Mumbai - 400 064	022-68948561	compliance@comfortcommotrade.com	The working hours are from 10:00 AM to 7:00 PM, Monday to Saturday, with the 4th Saturday off
CEO	Ankur Agrawal	A-301, Hetal Arch, S.V. Road, Opposite Natraj Market, Malad (W), Mumbai - 400 064	022-68948522	ankur@comfortfintech.com	The working hours are from 10:00 AM to 5:00 PM, Monday to Friday

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.sebi.gov.in/> or Exchange at <https://www.mcxindia.com/Investor-Services> .

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.