

COMFORT COMMOTRADE LIMITED

Annexure C

Format of Investor complaints data to be displayed by stock broker on their respective website.

Data for every month ending

October - 2023

| SN | Received From | Carried Forward from Previous Month | Received During the month | Total Pending | Resolved | Pending at the end of the month | | Average Resolution Time |
|----|-------------------------|-------------------------------------|---------------------------|---------------|----------|---------------------------------|--------------------------------|-------------------------|
| | | | | | | Pending For less than 3 months | Pending For More than 3 months | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | | 8 |
| 1 | Directly From Investors | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | Sebi (SCORES) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | Depositories | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Other Sources (if any) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 5 | Grand Total | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Trend of monthly disposal of complaints

| Serial number | Month | Carried forward from previous Month | Received during the Month | Resolved during the Month | Pending at the end of the Month |
|---------------|----------|-------------------------------------|---------------------------|---------------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | Apr-22 | 0 | 0 | 0 | 0 |
| 2 | May-22 | 0 | 0 | 0 | 0 |
| 3 | Jun-22 | 0 | 0 | 0 | 0 |
| 4 | Jul-22 | 0 | 0 | 0 | 0 |
| 5 | Aug-22 | 0 | 0 | 0 | 0 |
| 6 | Sep-22 | 0 | 0 | 0 | 0 |
| 7 | Oct-22 | 0 | 0 | 0 | 0 |
| 8 | Nov-22 | 0 | 0 | 0 | 0 |
| 9 | Dec-22 | 0 | 0 | 0 | 0 |
| 10 | Jan-23 | 0 | 0 | 0 | 0 |
| 11 | Feb-23 | 0 | 0 | 0 | 0 |
| 12 | March-23 | 0 | 0 | 0 | 0 |

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|----|------------|---|---|---|---|
| | | | | | |
| 13 | April-2023 | 0 | 0 | 0 | 0 |
| 14 | May-23 | 0 | 0 | 0 | 0 |
| 15 | June-23 | 0 | 0 | 0 | 0 |
| 16 | July-23 | 0 | 0 | 0 | 0 |
| 17 | Aug-23 | 0 | 0 | 0 | 0 |
| 18 | Sep -23 | 0 | 0 | 0 | 0 |
| 19 | Oct -23 | 0 | 0 | 0 | 0 |

Trend of annual disposal of complaints

| SN | YEAR | CARRIED FORWARD FROM PREVIOUSYEAR | RECEIVED DURING YEAR | RESOLVED DURING YEAR | PENDING AT THE END OF THE YEAR |
|----|-----------|-----------------------------------|----------------------|----------------------|--------------------------------|
| 1 | 2017-2018 | 0 | 0 | 0 | 0 |
| 2 | 2018-2019 | 0 | 15 | 0 | 0 |
| 3 | 2019-2020 | 0 | 0 | 0 | 0 |
| 4 | 2020-2021 | 0 | 0 | 0 | 0 |
| 5 | 2021-2022 | 0 | 0 | 0 | 0 |
| 6 | 2022-2023 | 0 | 0 | 0 | 0 |
| 7 | 2023-2024 | 0 | 0 | 0 | 0 |